



## RIDER APPRECIATION



## GRAND PRIZE WINNER!

Here is her entry on her positive experience with BARTA Drivers:

My name is Melonie. I am writing to enter the contest for bus fare for a year. I ultimately want to win. However, management needs to be aware of three people who have made my experience with BARTA a very pleasant one. These people need to be recognized for the impact they have made during my travels.

**Anthony** who generally runs the 17 and 18 routes. He is not only personable, professional, empathetic and kind. He knows when I enter the bus stop. He pulls up as close to the curb as possible (hip problem). He sees me coming and waits. He will not start driving until I am seated. He is always greeting people with a nice gesture. The kids will even run up to stops just to say "hi". He is a positive face for BARTA and for humans. If everyone were like him we would all be better off. Sometimes all someone needs is a smile. Anthony...thank you!

Then there is **Fritz**. I have never seen him without a smile or a kind word. He used to run the 17, 18 routes. Now I see him on Route 1. I still get to enjoy his company when utilizing this bus for errands, which makes me happy.

Last but not least there is **Missy**. I see her on routes 17 and 18 sometimes. Just like her counterparts she makes my journey pleasant and enjoyable.

All in all my experience with BARTA has been a positive one. Keep up the good work!! Give yourself a pat on the back. You deserve it!

**CONGRATULATIONS MELONIE!**