



Berks Area Regional Transportation Authority
1700 North 11th Street, Reading, PA 19604

Current 31 Day Pass Customers

March 23, 2020

Attention BARTA 31 Day Pass Customers

Any BARTA customer who purchased a 31 Day Pass during the month of March and have at least two weeks of usage or more remaining on their activated pass, will be able to receive replacements to compensate for days remaining on their passes.

To limit social interaction during the COVID-19 situation, customers are required to mail in their activated pass to our offices and include a return mailing address. If no return address is included, BARTA will not be able to replace the pass.

Replacements will need to be processed at the BARTA Administrative Offices. No immediate replacements will take place at the BTC or the Dispatch Sales Window located at 1700 N. 11th Street, Reading.

Passes must be mailed into our Administrative Offices, no exceptions.

Mailing Address:

BARTA Monthly Pass Replacements

1700 North 11th Street

Reading, PA 19604

Attn: Vicki Nixdorf

Replacements will be in the form of new passes determined by the # of days remaining on the activated pass. BARTA will mail the replacement to the

customers. No monetary refunds will be processed, only replacement passes will be given.

10 Ride Pass Customers can hold usage of their passes until normal fare collection resumes.
